



People for a Healthy Community

NEIGHBOURS HELPING NEIGHBOURS

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Accessibility for People with Disabilities Policy

PHC is committed to ensuring that services, resources, and employment are accessible to all, including those with disabilities. PHC is guided by the following principles:

- Providing our goods and services in a way that respects the dignity and independence of people with disabilities. We will do so by giving people with disabilities the same opportunity to access PHC goods and benefit from services in a similar way as persons without disabilities.
- Ensuring policies, principles, procedures, and practices are developed and applied to meet the obligations under the “Accessible British Columbia Act”.
- Training staff and volunteers on how to interact and communicate with people with various types of disabilities.
- Allowing persons with disabilities to be accompanied by a service animal where needed, to use their assistive devices to obtain, use, or benefit from PHC’s goods and services, and to have a support person accompany them where needed.
- We will regularly review and monitor our food provision programs to ensure compliance with this policy. Any concerns or deviations from the policy will be addressed promptly and corrective actions will be taken.

EFFECTIVE DATE:

April 2024

REVISED:

September 2026